

PTZ V5.5.821 Release Note (2022-08-16)

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| Firmware Basic Information | Firmware Version: V5.5.821 Build220712 |
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Features

- **Modified Features**

Fixed some internal bugs

Customer Impact and Recommended Action

This update refers to function/compatibility improvement and will take effect automatically after the Date of Change. We are very sorry for any inconvenience of use-habit changes caused by this action.

For any questions and request for this firmware, please contact our local technical support team.

Remarks:

- Hikvision reserves the right to change, alter or withdraw the above notification without prior notice.
- Product design and specifications are subject to change without prior notice.
- The Hikvision firmware may contain errors known as errata which may cause the product to deviate from published specifications. Current characterized errata are available on request.
- Hikvision is not liable for any typing or printing errors.

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| Supported Product List | |
|------------------------|-----------------------------|
| Product Category | Model Number |
| PTZ | DS-2SE7C144IW-AE(32X/4)(S5) |
| | DS-2SE7C124IW-AE(32X/4)(S5) |