

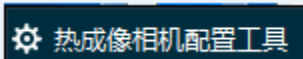
## How to collect raw data for thermal camera

### Purpose

When thermal's image displays exception, it needs you to collect some information for further check.

### Preparation

1. Thermal Camera Config Tool.



#### Note:

1. Tool can be found on FTP. The path: /17 Thermal/Product support/04 Tool/ ThermalCameraConfigTool\_beta\_20170116/

### Steps:

1. Select ThermalFactoryTool.exe and run it.

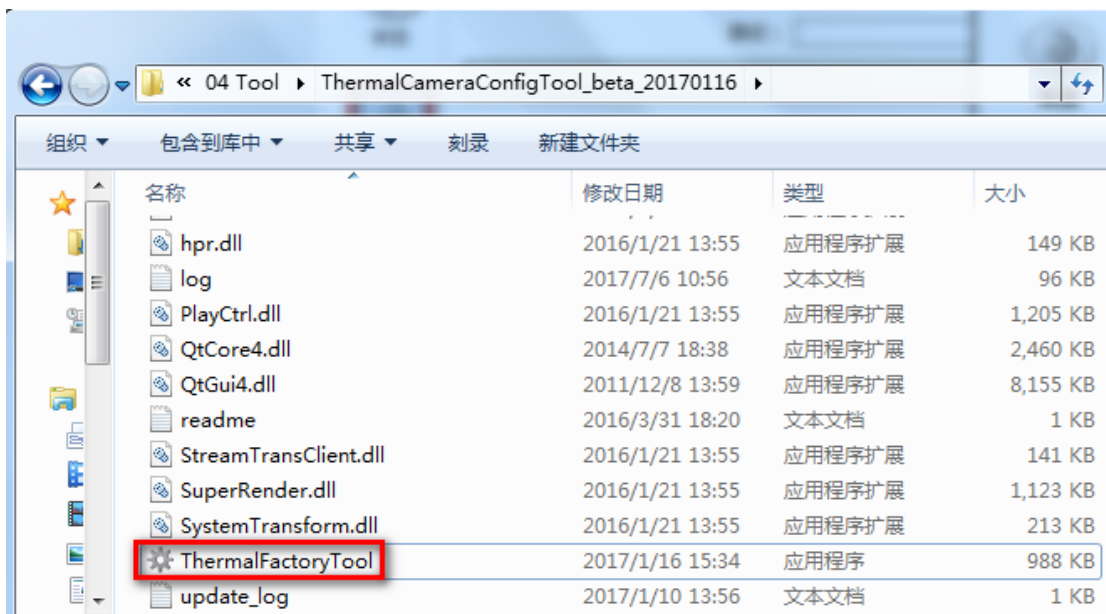


Figure 1

2. As the Figure2 shown, enter the login interface.

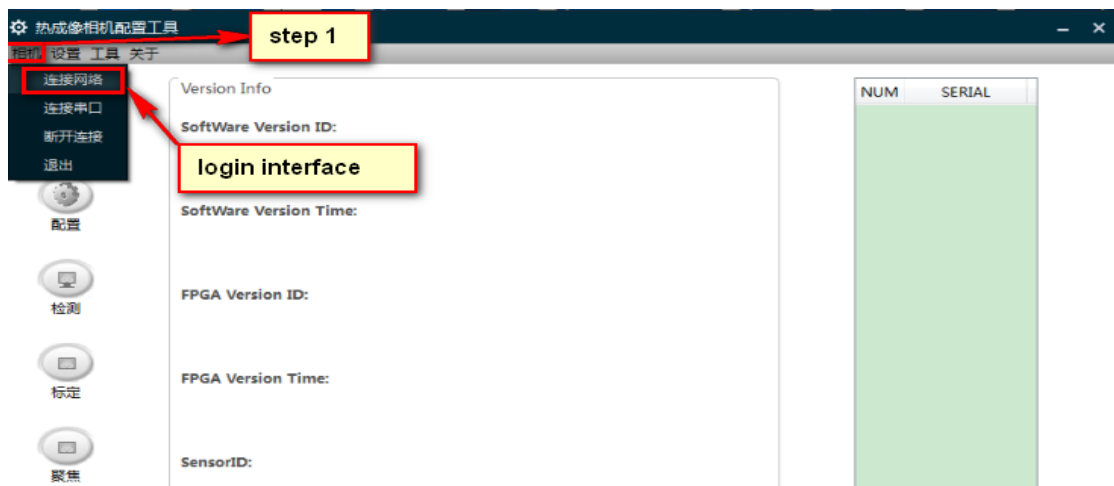


Figure 2

3. Enter the login info of device, click confirm then click OK.



Figure3

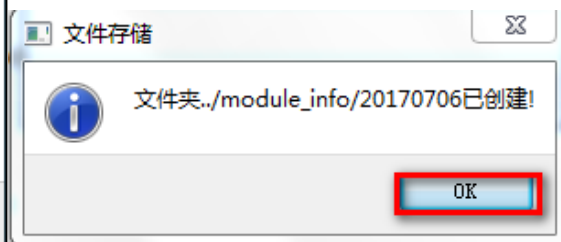
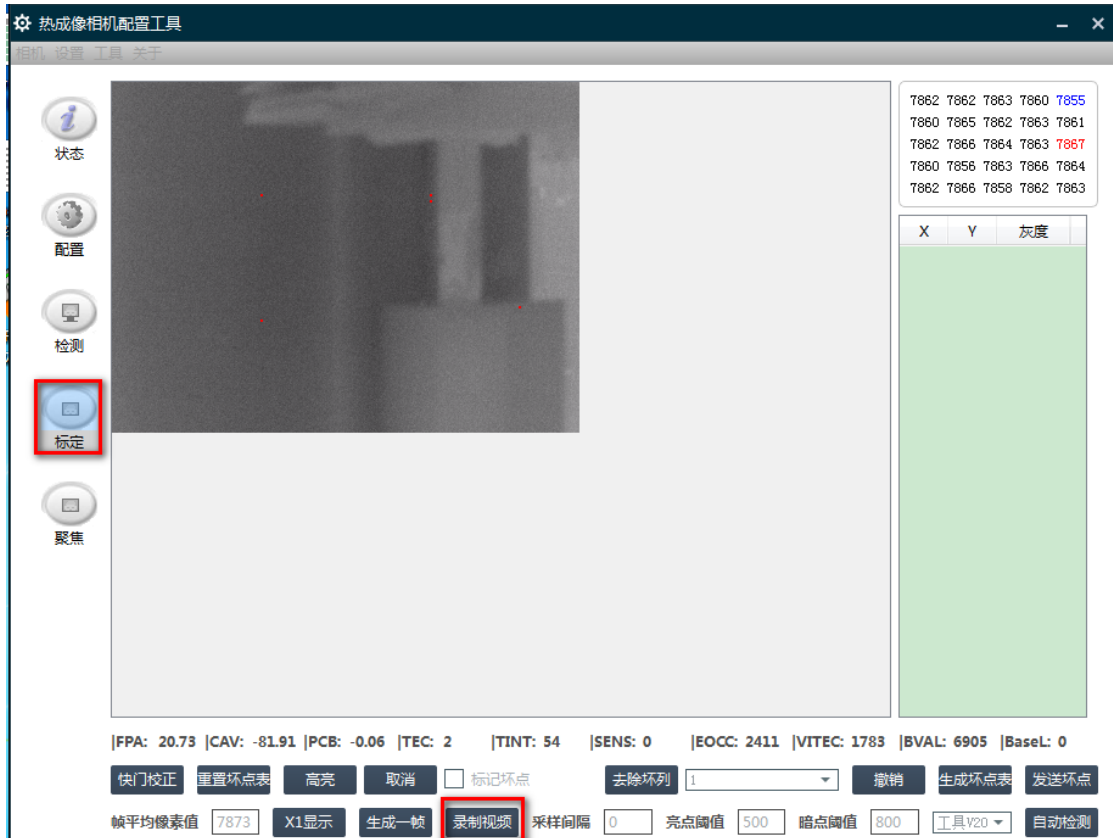
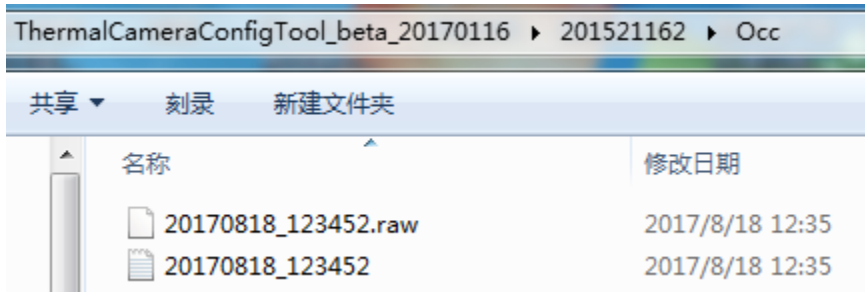


Figure4

4. Select **Calibration** tab, click record the video button to collect raw data.  
*ThermalCameraConfigTool\_beta\_20170116\201521162\Occ*



5. Finally you can find the raw data in the path below.



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