

How to get device information by serial port

Preparation

SecureCRT software

You can download this tool from 400FTP Path :/17 Thermal/02 Product support/04 Tool/SecureCRT/

Steps:

- 1. Open SecureCRT and click Quick Connect.
- 2. Select Serial protocol. Make sure the computer has been installed serial board.

Config the parameters like the following info.



Quick Connect	-		
Protocol: Port: Baud rate: Data bits: Parity: Stop bits:	Serial COM2 • 115200 • 8 • None • 1 •	 Flow Control DTR/DSR RTS/CTS XON/XOFF 	
Show quick	connect on startup	 Save session Open in a tab Connect Cancel 	

3. Input "zhimakaimen", get the device key.

🚘 10.5.5.105 - SecureC	RT		-		-	-	-	-	-	
File Edit View C	ptions Transfer Scri	pt Tools Window	Help							
🔊 🕄 🖓 🖓 🖓 🗉	nter host <alt+r></alt+r>	🗅 🛍 👫 🛛 😽	5a 🖪 📑 💥 📍	0						_
✓ 10.5.5.105 ×										
BusyBox v1.2.1-3 Enter 'help' for	279030 Protect S r a list of davi	hell (psh) nci system comm	ands.							
<pre># zhimakaimen BQAAAChXvnRKdUb Password:</pre>	1Dws=									

4. Access to OA System, Tech-Support->PSH QUERY->PSH Shell, Input the device key, then get the security code.

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2017年10月16日 星期— 欢迎您:huangbaojur					
Password Reset PSH Shell		中文 ENGLISH			
	Device Password Resetting				
	Custom Message * Security Trust				
	Security Code				
	rr59y5gg005rd0fL/E5dg30DrKVPFcGgrXmRMD1zKyRe57Salh3V2 NYFFMbhAeayJF63llJCHCA%AFKbHArWARAFA33AZdHAcestrTl VflV7ULOTVgSnjv2Xuu+R2jdfU2LhdNdLhBj/l+/ynl+D2Q4GdnS9eF+ 3Tc=	Ŷ			
		~			
	Query Copy Security Code				

5. Input this security code, then enter to the device debug mode.





6. Go to Options-Session Options—Log file settings, check the parameters shown as below.



Log File		
Log file name F:\log\%S-%M%	D.log	
Options	ame 🔘 Overwrite file	
Start log upon o Raw log Start new log a	t midnight (must use %D in log file name	2)
Custom log data - Upon connect:	[%M-%D %h:%m:%s]	
Upon disconnect:		
On each line:	[%M-%D %h:%m:%s]	
Log only custon	n data	
Log file name and %H - hostname %S - session name	custom log data substitutions %M - 2-digit month %h - 2-digit ho %D - 2-digit day See Help for mo	ur ore
	Log File Log file name F:\\og\\%S-\%M\% Options Prompt for filen V Start log upon o Raw log V Start new log a Custom log data Upon connect: Upon disconnect: Upon disconnect: On each line: Log only custon Log file name and %H - hostname %S - session name	Log File Log file name F:\/og\%S-%M%D.log Options Prompt for filename Ø Overwrite file Ø Start log upon connect Ø Append to file Raw log Ø Start new log at midnight (must use %D in log file name Custom log data Upon connect: [%M-%D %h:%m:%s] Upon disconnect: On each line: [%M-%D %h:%m:%s] Log only custom data Log file name and custom log data substitutions %H - hostname %M - 2-digit month %S - session name %D - 2-digit day

7. Enter the specific strings one by one, then send the log file to us.

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