

How to get device information by serial port

Preparation

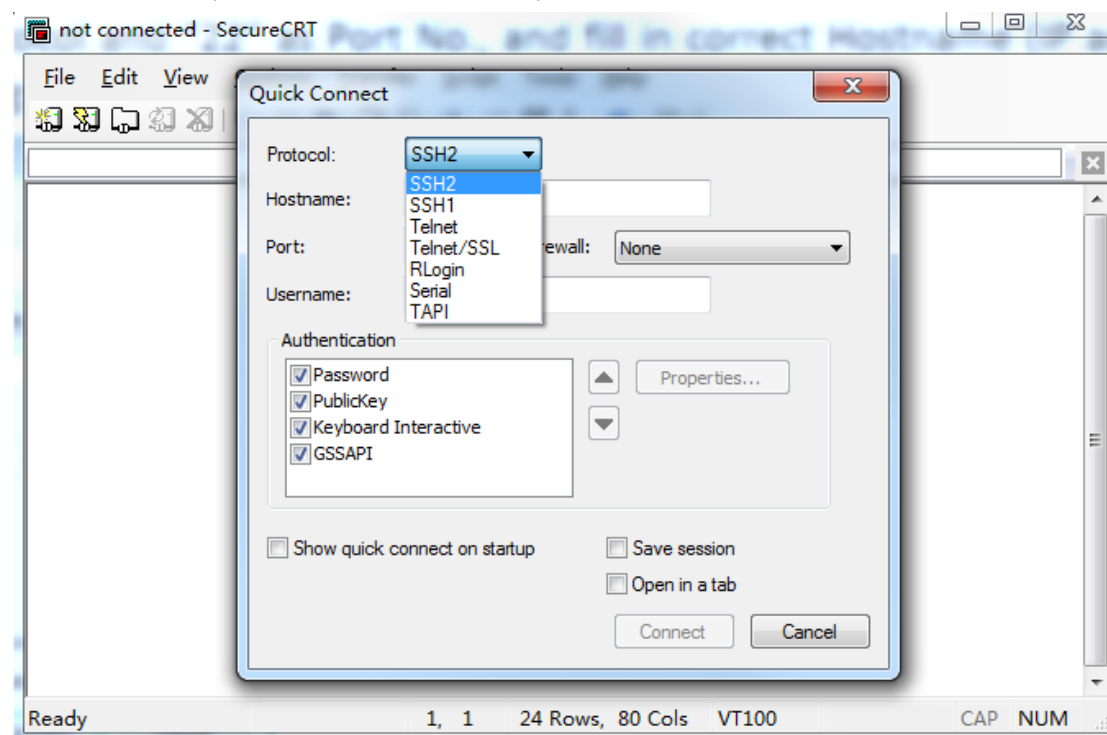
SecureCRT software

You can download this tool from 400FTP

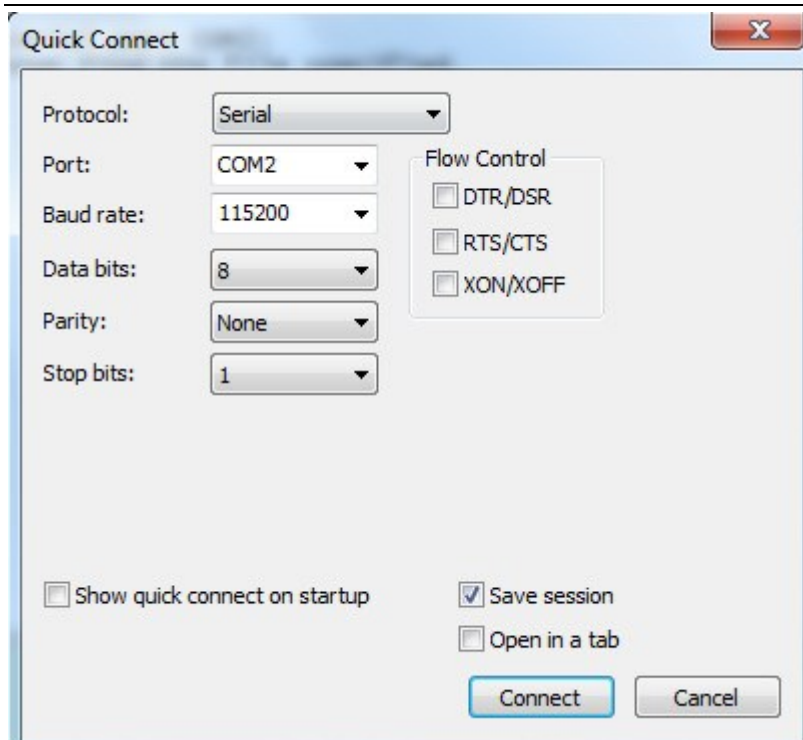
Path :/17 Thermal/02 Product support/04 Tool/SecureCRT/

Steps:

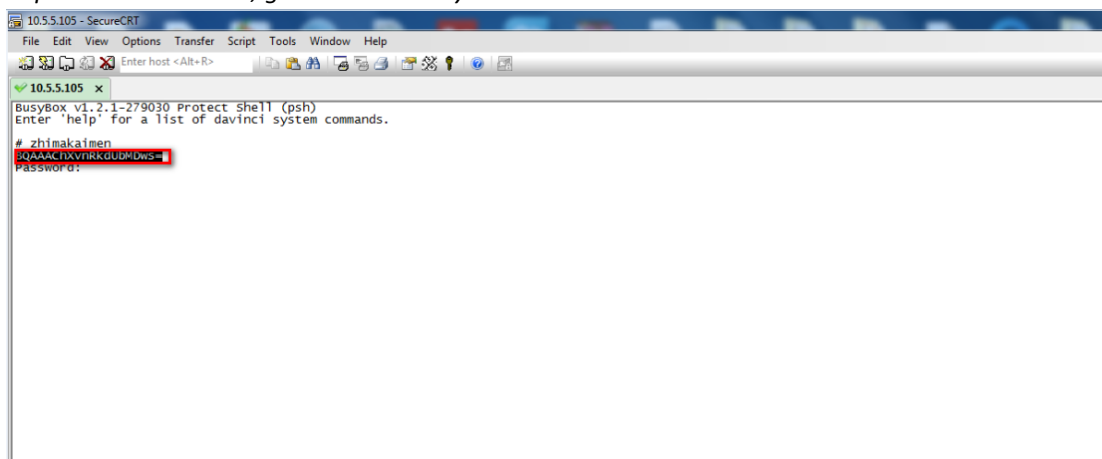
1. Open **SecureCRT** and click **Quick Connect**.
2. Select **Serial** protocol. Make sure the computer has been installed serial board.



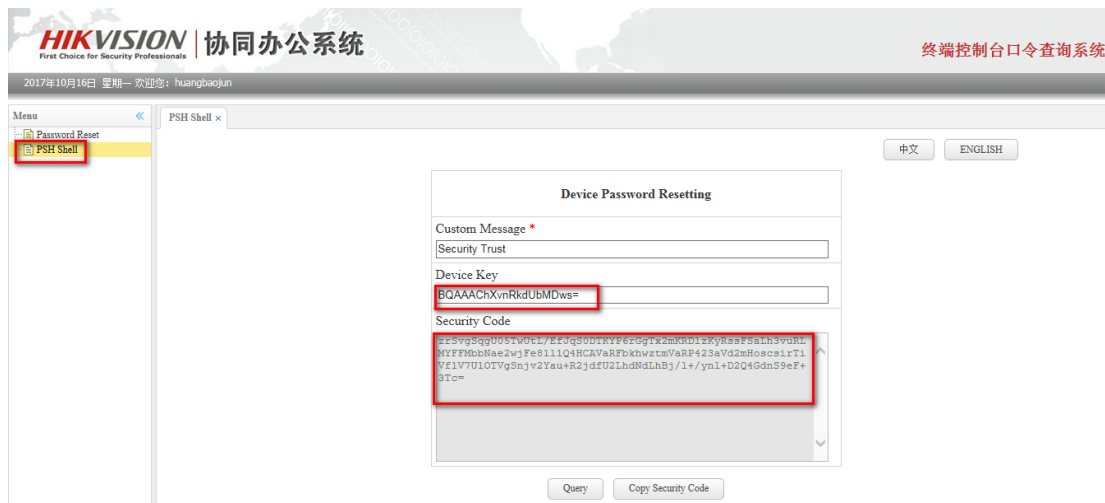
Config the parameters like the following info.



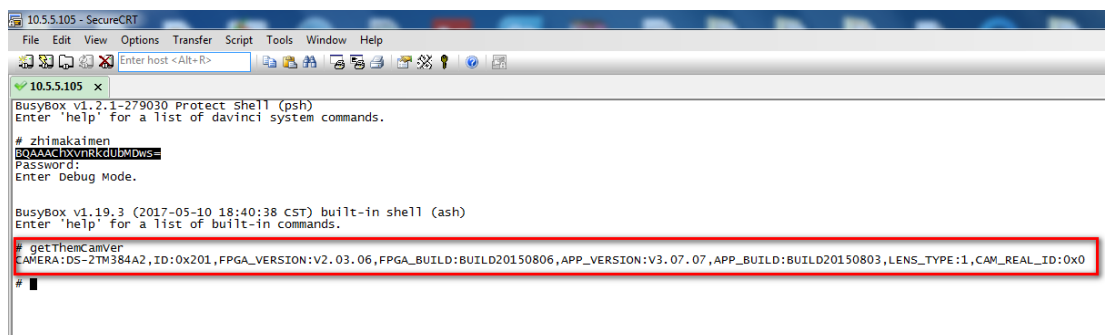
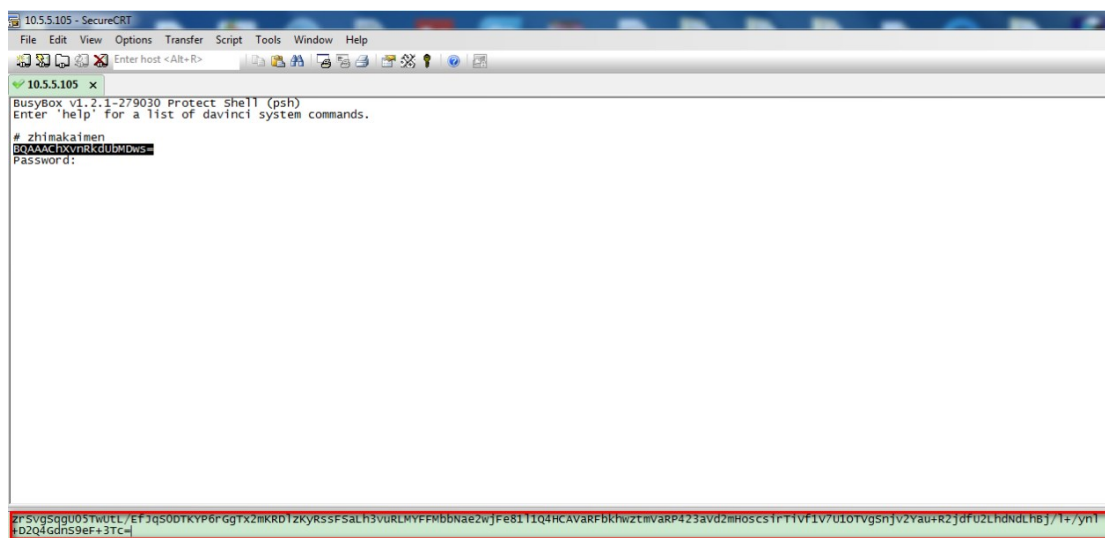
3. Input "zhimakaimen", get the device key.



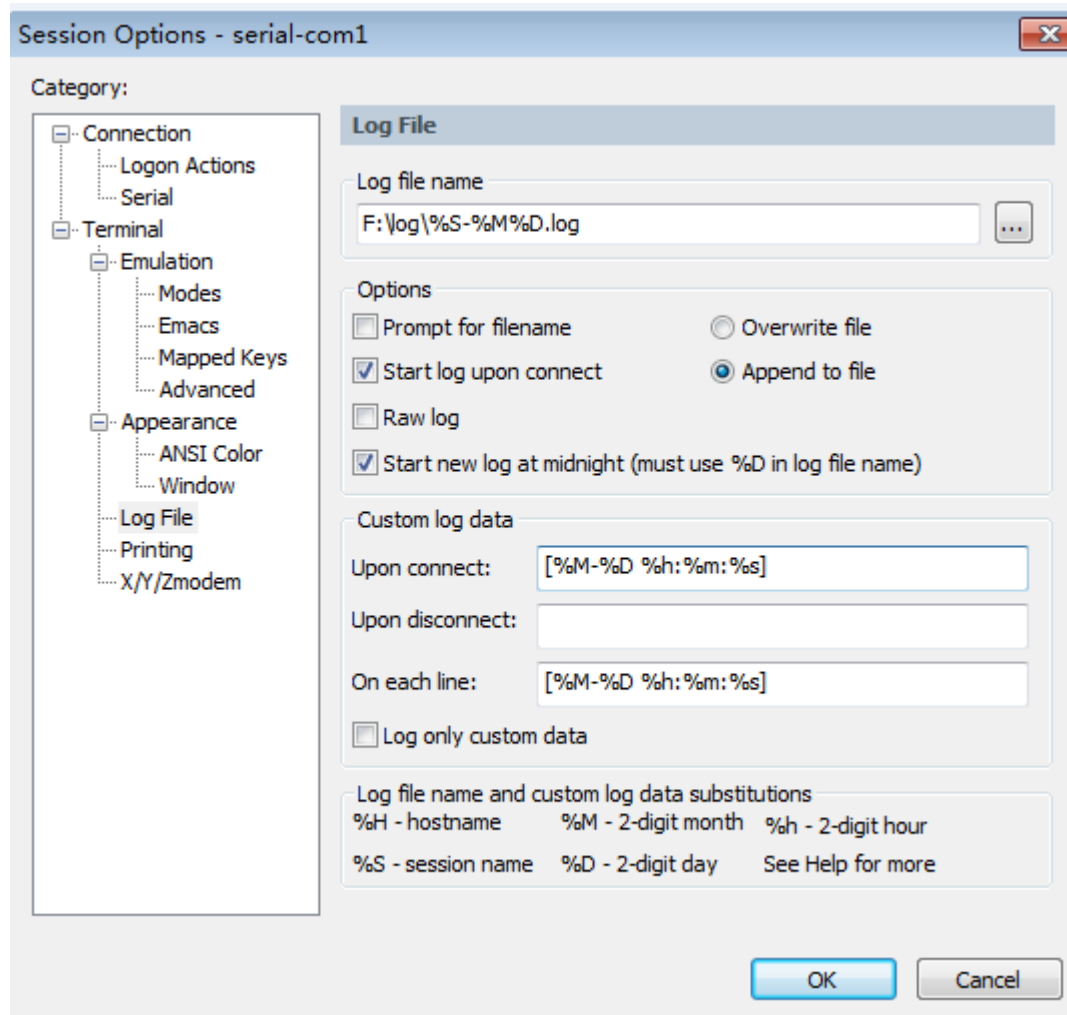
4. Access to OA System, Tech-Support->PSH QUERY->PSH Shell, Input the device key, then get the security code.



5. Input this security code, then enter to the device debug mode.



6. Go to Options-Session Options—Log file settings, check the parameters shown as below.



7. Enter the specific strings one by one, then send the log file to us.

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