

## How to Recovery CVR Password by PuTTY

Note: Please download PuTTY in your PC. And open this application firstly.



## Steps

**1.** Please open the web site of CVR device. Send the **serial number** to our technical supporter. Our technical support will send password to you which will be used in recovery password process.

HIKVISION DS-A management									
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Login:	Basic Management 💌								
User Name:	web_admin								
Password:									
Mode:	Advanced								
Login HIKVISION DS-A System Version:CVR V2.3.2-4 Serial No.:557792865									

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**2.** Open the PuTTY application. And input the IP address of CVR and the port number. Note: The port number is 22 before V2.3.2. The port number changes into 55555 from V2.3.2.

🕵 PuTTY Configuration						
Category:						
Session	Basic options for your PuTTY session					
	Specify the destination you want to connect to					
	Host Name (or IP address) Port					
Bell	10.5.8.180 22					
Features	Connection type:					
🖻 Window 💦 📕	<u>R</u> aw <u>T</u> elnet Rlo <u>gi</u> n ◎ <u>S</u> SH Serial					
AppearanceIP Addr	Load, save or delete a stored session					
	Saved Sessions					
Selection						
Colours	Default Settings					
Data	Sa <u>v</u> e					
Telnet	Delete					
Riogin						
i SSH						
i Serial	Close <u>w</u> indow on exit:					
	Always Never Only on clean exit					
About	Open Cancel					



**3.** Please input **root** and **password** which our technical supporter sent you before. Note: you can paste the password by right click or manually input password. And you can't see the password which you have already input. Finally, Click enter.



**4.** Please input **do\_passwded del** command line. This command line will delete all password and you need to reset password in IE browser.

國 10.5.8.180 - PuTTY
login as: root
root@10.5.8.180's password:
Last login: Wed Sep 21 11:02:25 2016 from 10.16.20.253
SMH:~ # do_passwd del

5. Please reset your password in IE browser.

HIKVISIO	N	DS-A	manage	ement	
modify passwd	+	+	+	\$ +	+ , + ×
New Password:	•••				
risk		low	middle	high	
Retype Password	•••				
					ОК



## First Choice for Security Professionals HIKVISION Technical Support