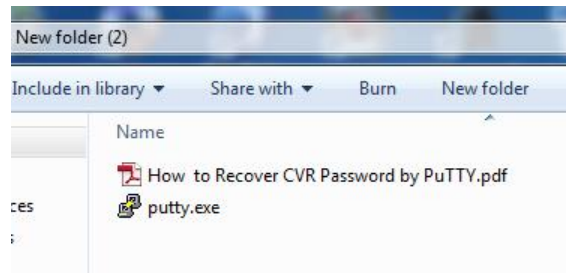**HIKVISION**

How to Recovery CVR Password by PuTTY

Note: Please download PuTTY in your PC. And open this application firstly.
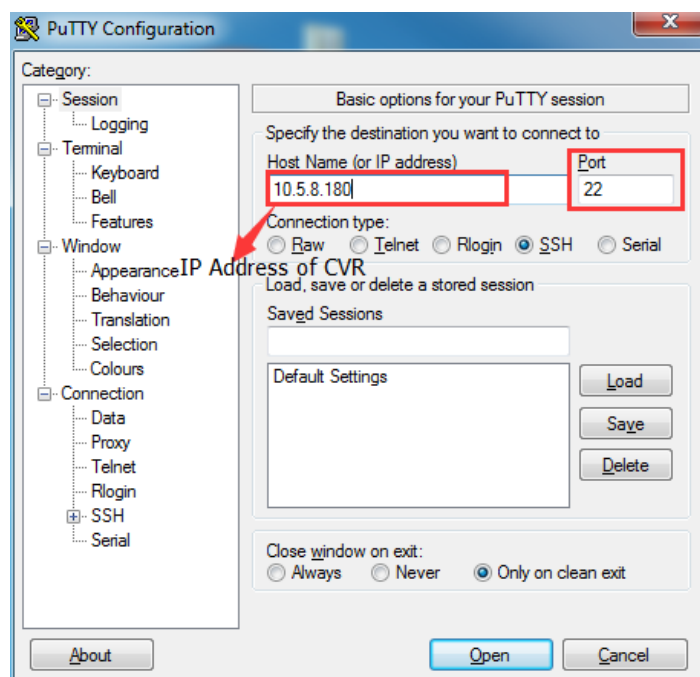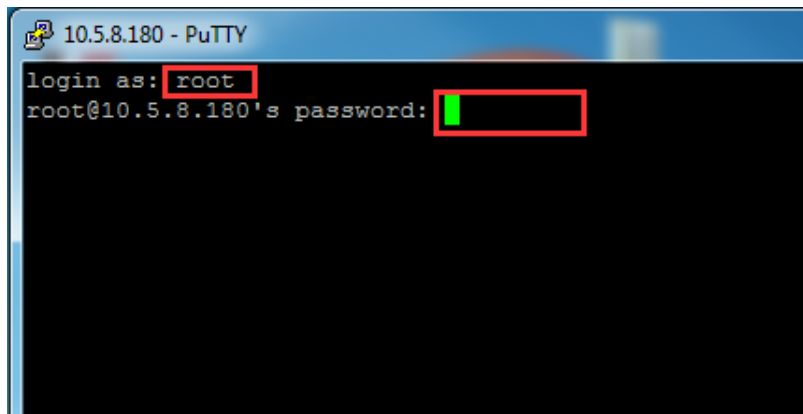

Steps

1. *Please open the web site of CVR device. Send the* ***serial number*** *to our technical supporter. Our technical support will send password to you which will be used in recovery password process.*
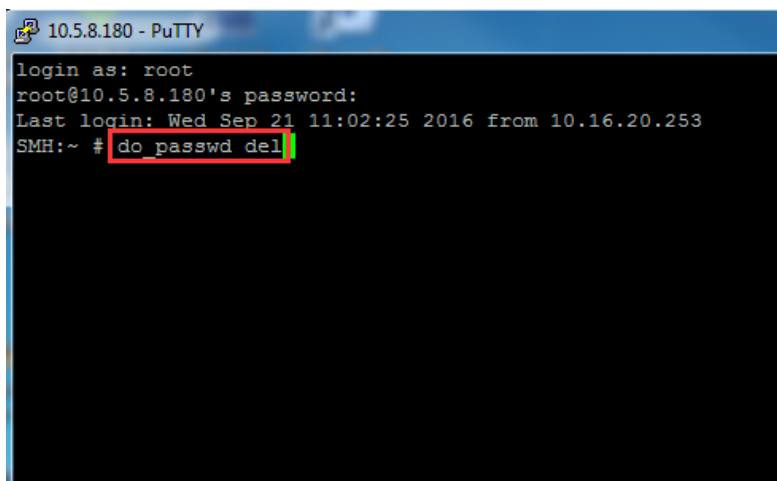

2. *Open the PuTTY application. And input the IP address of CVR and the port number. Note: The port number is 22 before V2.3.2. The port number changes into 55555 from V2.3.2 .*
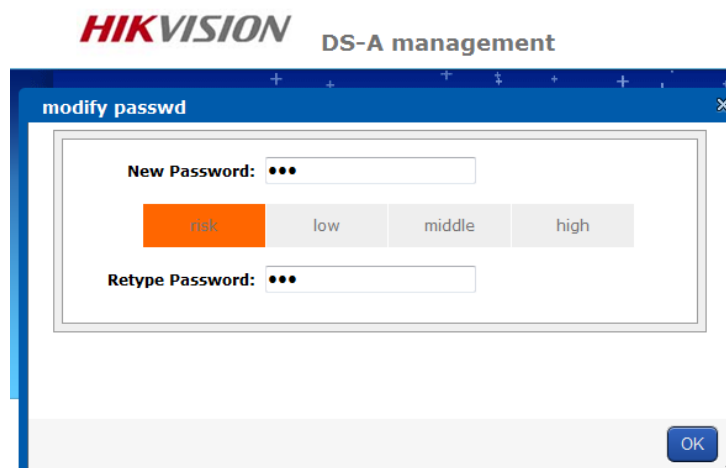
3. *Please input **root** and **password** which our technical supporter sent you before. Note: you can paste the password by right click or manually input password. And you can't see the password which you have already input. Finally, Click enter.*

4. *Please input **do_passwded del** command line. This command line will delete all password and you need to reset password in IE browser.*

5. *Please reset your password in IE browser.*

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