

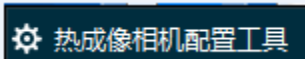
How to collect raw data for thermal camera

Purpose

When thermal's image displays exception, it needs you to collect some information for further check.

Preparation

1. Thermal Camera Config Tool.



Note:

1. Tool can be found on FTP. The path: /17 Thermal/Product support/04 Tool/ ThermalCameraConfigTool_beta_20170116/

Steps:

1. Select ThermalFactoryTool.exe and run it.

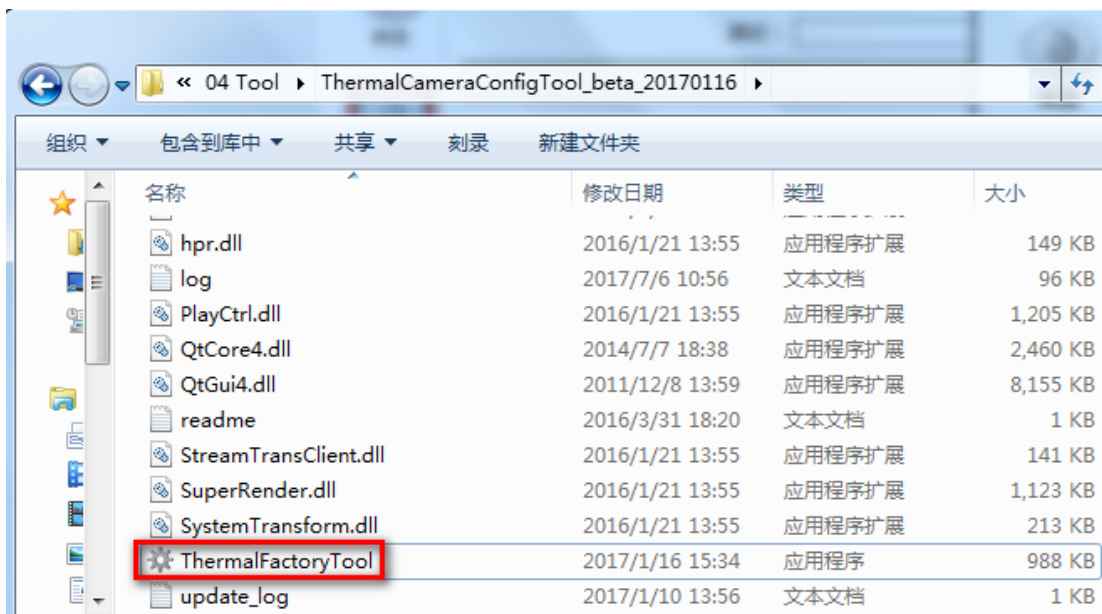


Figure 1

2. As the Figure2 shown, enter the login interface.

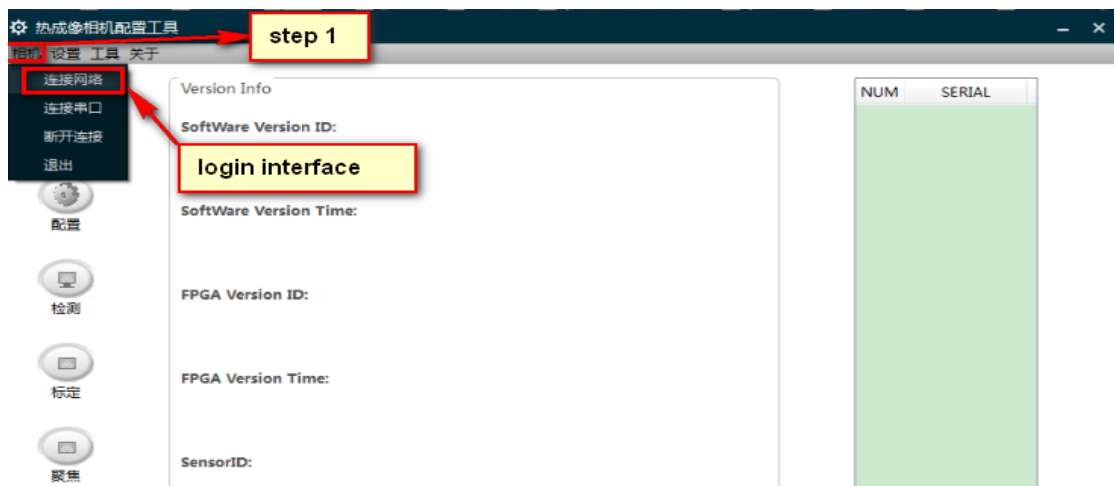


Figure 2

3. Enter the login info of device, click confirm then click OK.



Figure3

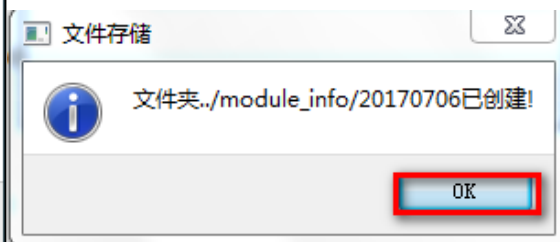
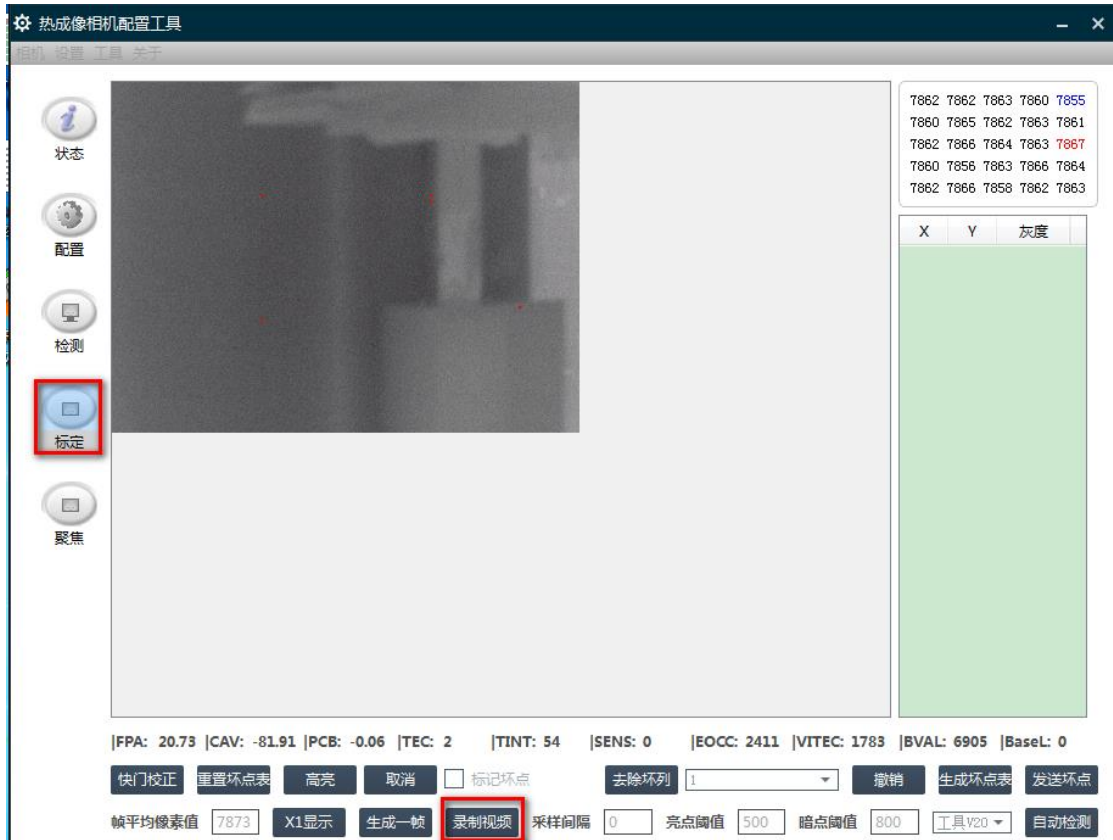
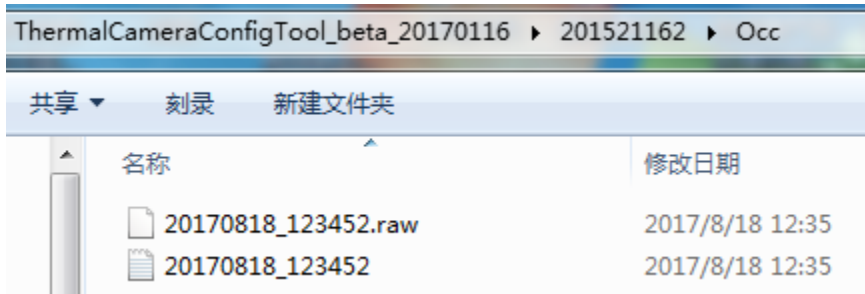


Figure4

4. Select **Calibration** tab, click record the video button to collect raw data.
ThermalCameraConfigTool_beta_20170116\201521162\Occ



5. Finally you can find the raw data in the path below.



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